

Department of Defense

INSTRUCTION

NUMBER 4525.08 August 11, 2006

USD(AT&L)

SUBJECT: DoD Official Mail Management

References: (a) DoD Instruction 4525.8, "DoD Official Mail Management" December 26, 2001 (hereby canceled)

- (b) DoD Directive 5101.11, "DoD Executive Agent for Military Postal Service (MPS)," January 31, 2005
- (c) Federal Management Regulation, Chapter 102, Subchapter G, Part 102-192, current edition¹
- (d) DoD 4525.08-M, "Official Mail Procedures Manual," December 2001
- (e) through (q), see Enclosure 1

1. REISSUANCE AND PURPOSE

This Instruction:

- 1.1. Reissues Reference (a) which establishes the DoD Official Mail Program (OMP).
- 1.2. Establishes the basic DoD OMP policies.
- 1.3. Establishes the requirement for appointing official mail managers (OMMs) and describes their duties.
 - 1.4. Implements References (b) and (c).
 - 1.5. Prescribes uniform procedures for DoD official mail.
- 1.6. Authorizes the publication of Reference (d)) in accordance with DoD 5025.1-M (Reference (e)).

¹ FMR for use, in this instruction, is available at http://www.gsa.gov/

2. APPLICABILITY AND SCOPE

This Instruction applies to the Office of the Secretary of Defense, the Military Departments (including the Coast Guard when it is operating as a Military Service in the Navy), the Chairman of the Joint Chiefs of Staff, the Combatant Commands, the Office of the Inspector General of the Department of Defense (IG DoD), the Defense Agencies, the DoD Field Activities and all other organizational entities within the Department of Defense (hereafter referred to collectively as the "DoD Components") and their Non-Appropriated Fund Activities. The term "Military Services," as used herein, refers to the Army, the Navy, the Air Force, and the Marine Corps.

3. POLICY

It is DoD policy that:

- 3.1. Cost-effective use of the taxpayers' money shall be promoted in transporting official matter through proper and efficient processing and use of internal mail, the United States Postal Service (USPS), other carriers, international mail, and the mail services of other countries.
- 3.2. The military postal service function and official mail function are two different and distinct missions using separate and distinct resources for which they are accountable to different Governmental agencies, e.g., the Department of Defense and the USPS. The DoD OMP involves the mailing of official mail and is managed to support the overall DoD mission. The military postal service function processes personal mail to and from overseas DoD Installations, operates on behalf of the USPS, and is responsible for carrying out USPS policies, procedures, and laws and regulations governing the USPS.
- 3.3. Appropriate control mechanisms shall be used to make sure DoD official mail funds and USPS funds remain separate, distinct, and controlled by appropriately authorized personnel.

4. DEFINITIONS

Terms used in this Instruction are defined in Reference (d).

5. RESPONSIBILITIES

- 5.1. The Under Secretary of Defense for Acquisition, Technology, and Logistics shall:
- 5.1.1. Provide broad policy guidance and direction in carrying out the provisions of this Instruction.
- 5.1.2. Serve as final authority concerning requests for changes in DoD Official Mail Management policies and procedures.

- 5.2. The <u>Heads of the DoD Components</u> shall:
 - 5.2.1. Implement the DoD OMP described in Enclosure 4.
- 5.2.2. Encourage field elements to coordinate operational and routine matters with their local postal facility. Enclosure 3 illustrates DoD official mail policy and operational channels.
 - 5.3. The Executive Director, Military Postal Service Agency shall:
 - 5.3.1. Apply and enforce existing official mail policies and procedures.
- 5.3.2. Formulate proposed changes to official mail policies and procedures and coordinate them with the DoD Components.
- 5.3.3. Develop integrated management information systems relating to DoD Official Mail Management consistent with DoD Directive 8320.1 (Reference (f)). In the development of any information system, standard data elements and codes should be used according to DoD 8910.1-M (Reference (g)).
 - 5.3.4. Ensure official mail management training is available.
- 5.3.5. Be the single point of contact with the General Services Administration, the USPS, and other Federal Agencies on official mail policy matters and other domestic postal matters.
- 5.3.6. Develop the DoD position on official mail and other domestic postal matters to be used in negotiating with the USPS for changes pertaining to the USPS-DoD Agreement.
- 5.3.7. Perform random program management inspections at installations and/or agencies throughout the Department of Defense to ascertain compliance with appropriate DoD and MPSA guidelines. Out-briefings will be provided to senior management.

5.4. All OMMs shall:

- 5.4.1. Be sure mail users know when and how to contact their OMM.
- 5.4.2. Supervise mailing practices.
- 5.4.3. Report misuse of official mail to the commanders of alleged violators.
- 5.4.4. Establish controls on postal expenditures to create a cost-effective mail management program.
 - 5.4.5. Further DoD OMM responsibilities are identified in Enclosure 4.

5.5. Each individual who prescribes, creates, designs, or prepares pieces for mailing shall comply with this Instruction.

6. PROCEDURES

Procedures to implement the DoD OMP are found in Enclosure 4.

7. <u>INFORMATION REQUIREMENTS</u>

Report Control Symbol (RCS) DD-AT&L(SA)1833, "Prepaid Postage Report," has been assigned to this information requirement according to Reference (g).

8. EFFECTIVE DATE

This Instruction is effective immediately.

Under Secretary of Defense for Acquisition, Technology, and Logistics

Enclosures - 5

- E1. References, continued
- E2. Required Publications
- E3. DoD Official Mail Policy and Operational Channel
- E4. DoD OMP
- E5. OMM's Inspection Checklist

E1. ENCLOSURE 1

REFERENCES, continued

- (e) DoD 5025.1-M, "DoD Directives System Procedures," March 2003
- (f) DoD Directive 8320.1, "DoD Data Administration," September 26, 1991
- (g) DoD 8910.1-M, "DoD Procedures for Management of Information Requirements," June 1998
- (h) USPS Domestic Mail Manual (DMM), current edition²
- (i) USPS International Mail Manual (IMM), current edition
- (j) USPS Postal Bulletin, current edition
- (k) USPS Poster 123-L or Poster 123-S (Postal Rates and Fees), current edition
- (1) USPS Zone Chart, current edition
- (m) USPS Publications 25, "Design Letter and Reply Mail," current edition
- (n) USPS Notice 67, "Automation Template," current edition
- (o) USPS Publications 28, "Postal Addressing Standards," current edition
- (p) USPS Publication 542, "Understanding the Private Express Statutes," current edition
- (q) DoD Instruction 4000.19, "Interservice and Intragovernmental Support," August 9, 1995

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 $^{^2}$ All USPS publications and forms prescribed for use, in this instruction, are available at http://www.usps.com or from the local post office

E2. ENCLOSURE 2

REQUIRED PUBLICATIONS

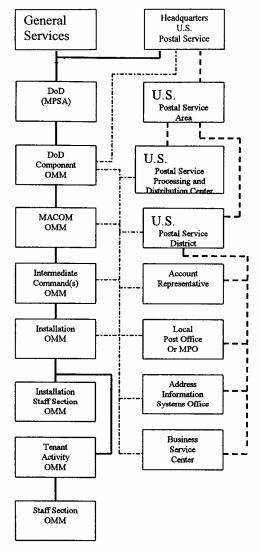
The following is a listing of required publications for cost-effective use of the USPS. Hard copies of these publications are required only when access to electronic copies is not available. The USPS publications prescribed for use in this Instruction are available on the Internet at http://www.usps.com or from local post offices. Unless otherwise specified below, these publications are required at each postage meter location; installation OMM or equivalent; intermediate headquarters OMM having inspection/staff responsibility; major command (MACOM) OMM; and DoD Component OMM.

- E2.1.1. USPS Domestic Mail Manual (DMM) (Reference (h)). This is the primary USPS manual used by customers. It contains regulations of direct interest to mailers, such as postage rates, mail classification, and mail preparation requirements.
- E2.1.2. USPS International Mail Manual (IMM) (Reference (i)). This manual contains regulations, classification, and other requirements for mailing between the United States and non-military post office addresses in other countries. It is required only where international mail is frequently used.
- E2.1.3. USPS Postal Bulletin (Reference (j)). This publication is published biweekly and is used to announce interim changes to the DMM and IMM.
- E2.1.4. USPS Poster 123-L or Poster 123-S (Postal Rates and Fees) (Reference (k)). This poster is required for each location where postage and fees are determined.
- E2.1.5. USPS Zone Chart (Reference (l)). This chart tells in what zone the various ZIP Codes are located. It is required for each location where postage is determined.
- E2.1.6. USPS Publication 25 (Reference (m)). This publication assists mailers in making their mail compatible with the automated postal processing system and allows mailers to benefit from improved service and reduced mail processing costs.
- E2.1.7. USPS Notice 67 (Reference (n)). This template is to be used in conjunction with USPS Publication 25 when designing letter size mail for automated processing.
- E2.1.8. USPS Publication 28 (Reference (o)). This publication describes standardized formats for addresses to be used on mail.
- E2.1.9. DoD 4525.8M (Reference (d)). This publication describes uniform procedures and responsibilities for administering DoD OMP.

E2.1.10. USPS Publication 542 (Reference (p)). This publication provides an understanding of the law that pertains to when and how to apply these restrictions.

E3. ENCLOSURE 3

DoD OFFICIAL MAIL POLICY AND OPERATIONAL CHANNEL



Technical chain (of command) for all policy matters (and problems not solved at lower command levels) with the USPS.

E4. ENCLOSURE 4

DoD OMP

E4.1. PURPOSE

This enclosure establishes:

- E4.1.1. The basic DoD OMP policies.
- E4.1.2. The requirement for appointing OMMs and describes their duties.

E4.2. OMP POLICIES

- E4.2.1. Users shall budget for and pay for postage. See DoD Instruction 4000.19 (Reference (q)) for reimbursement policies.
- E4.2.2. DoD activities shall use prepaid postage. Information on how to pay for it is in section C2.7 of Reference (d). Exception: Instructions on when to use Postage Due Penalty Mail are in section C2.14.
- E4.2.3. All policies requiring or authorizing the use of official mail shall be coordinated with the activity's OMM prior to publication.
- E4.2.4. Deductions from USPS trust accounts and electronic billings shall be verified to make sure they are valid, accurate, and not a duplicate entry.
- E4.2.5. If there is a consolidated mail facility in the area, all outgoing non-production mail shall be processed through that facility unless the facility determines it is unable to provide service or the originating activity can demonstrate it is not cost-effective to do so and/or mail transit times will increase. If there is no consolidated mail facility in the area, there shall be only one processing point for all non-production outgoing mail on an installation. A production mailer is one who routinely produces large volumes of parcels or other items. Examples are supply warehouses and correspondence course activities. Production mailers' non-production mail shall go through the central processing point. Justified requests for exception shall be forwarded through command channels to the DoD Component OMM who may or may not approve them after considering each on an individual case-by-case basis. Lower command levels may disapprove and return such requests. The dollar amount of postage involved is not a basis for justification. Maintaining optimum use of personnel, equipment, floor space, and cost-reduction practices such as consolidated mailings, barcode and presort discounts, permit mailings, and drop-shipments are essential.

- E4.2.6. Official mail must be considered an integral part of an activity's transportation plan and function when considering how to transport an item.
- E4.2.7. Instances of Unauthorized use, loss, or theft of appropriated fund postage shall be reported and reviewed to determine whether to seek reimbursement of postage costs.
- E4.2.8. Only surplus USPS equipment may be used for the internal distribution of mail or other DoD purposes. Only enough empty USPS mailbags, trays, boxes, carts, and other equipment items necessary to meet immediate outgoing mail needs shall be kept on hand. Promptly return additional quantities to the local post office.
- E4.2.9. When application of postage is contracted out, the contract's work statement shall require compliance with the policies and procedures in this enclosure and any subsequent changes thereto. The contract's quality assurance surveillance plan shall be designed to make sure the contractor complies with this enclosure.
- E4.2.10. Senders shall mark the appropriate class of mail on all items larger than a letter-size envelope. Prior to applying postage, official mail centers receiving items larger than a letter-size envelope that are not so marked shall return them to the sender for marking or contact the sender to determine the nature of the contents so the item can be properly marked.
- E4.2.11. Combatant Commanders operations or exercise plans shall indicate that during the initial deployment phases of a exercise or contingency postage requirements, equipment, personnel and facilities for processing of official and internal mail and the transportation of internal mail within the affected area shall be the responsibility of the host unit/base, regardless of branch of their DoD Component on a non-reimbursable basis. Additionally, these plans should contain official mail operating procedures to include funding guidance. Upon sustainment or when personnel rotations take place, paragraph E4.2.1 of this Instruction will apply for postage procurement and usage. Combatant Commanders may establish quarterly minimums that would not require reimbursement.
 - E4.2.12. When mail is to be delivered it shall be considered as:
- E4.2.12.1. Personal mail when the address contains an individual's name but does not have a job title or the name is not in an attention line.
- E4.2.12.2. Official mail when it is addressed to an organization or the address contains an individual's name and duty title or the name is in an attention line. Upon receipt from the USPS, this mail becomes the property of the organization to which it is addressed. The addressee usually opens this mail but it may be opened by anyone in the organization unless local policy states otherwise. Unsolicited and unwanted presorted standard mail may be disposed of as the organization desires. It need not be returned to the post office. If such mail bears an endorsement such as "Address Service Requested" or "Forwarding Service Requested" write the new address on it or mark it "Undeliverable As Addressed" and return

it to the post office. Doing so normally reduces the future quantity of undeliverable as addressed mail received.

- E4.2.13. Anything that requests someone to provide an address shall include a place for an apartment, suite, or other secondary unit designator number.
- E4.2.14. All business cards, organizational sections of telephone directories, and publicity items shall include the correct street address instead of building numbers. This helps reduce the amount of mail received that is undeliverable as addressed.
- E4.2.15. OMMs and official mail center managers shall have Internet access so they can access the USPS Home Page.
- E4.2.16. OMMs and official mail center managers shall have an e-mail address so information can be rapidly distributed. Generic addresses for these functions are preferred so address lists need not be changed when personnel change.
- E4.2.17. USPS inspections, search procedures, and postal laws apply to official matter only while it is mail. OMMs and assistant OMMs (AOMM) may inspect or withdraw:
 - E4.2.17.1. Outgoing official mail items.
 - E4.2.17.1.1. Before they are postmarked by a postage meter.
- E4.2.17.1.2. Bearing postage stamps or permit imprints before they are placed in a USPS mailbox or placed under control of USPS or its representative, whichever occurs first.
- E4.2.17.2. Incoming official mail items after control passes from USPS or its representative to representatives of the addressee.

E4.3. OMMs

E4.3.1. OMM Appointments

- E4.3.1.1. Installations, units, staff elements, and the DoD Components shall appoint OMMs. AOMMs may be appointed to perform the OMM duties when the OMM is absent. The appointments may be additional duty appointments. They shall be made in writing and shall include the appointees' official USPS and email addresses and telephone numbers. Paper or electronic copies will be distributed as follows:
 - E4.3.1.1.1. For staff element OMMs, copies are sent to their installation OMM.

- E4.3.1.1.2. For installation OMMs, copies are sent to their next higher command's OMM.
 - E4.3.1.1.3. For tenant unit OMMs, copies are sent to their host installation OMM.
- E4.3.1.1.4. For major command/claimant OMMs, copies are sent to their DoD Component OMM.
 - E4.3.1.1.5. For DoD Component OMMs, copies are sent to:

DoD Official Mail Manager Military Postal Service Agency 2461 Eisenhower Avenue STE 814 Alexandria, VA 22331-0006.

- E4.3.1.2. The OMM function is an inherently governmental function. OMMs are responsible for interpreting and carrying out the Private Express Statues within their organization; the acquisition, use or disposition of supplies and property; and the budgeting for and the expenditure of appropriated funds for postage and fees. Only commissioned, warrant, or noncommissioned officers (E-6 or higher) or DoD civilians (GS-6 or higher) shall be appointed as OMMs. This requirement is waived only when the activity concerned has no personnel in the grades specified. Since the OMM function is an inherently governmental function it shall not be contracted out.
- E4.3.1.3. When application of postage is contracted out, the DoD Component's representative responsible for ensuring quality of performance by the contractor shall:
 - E4.3.1.3.1. Meet all requirements and perform the functions of the OMM.
- E4.3.1.3.2. Use the contract's quality assurance surveillance plan to monitor the quality of contractor performance and make sure DoD official mail policies and procedures are followed.
- E4.3.1.4. Frequent changes of OMMs shall be avoided. When changes are necessary, enough overlap should be provided so that the new OMM becomes thoroughly familiar with the duties before the old OMM departs.

E4.3.2. OMP Training Requirements

E4.3.2.1. Action officers; secretaries; clerk-typists; personnel producing forms, publications and periodicals; personnel who determine postage; and OMMs shall receive training on the following subjects from the installation OMM within 4 months after assignment. These personnel and all action officers shall receive annual updates.

- E4.3.2.1.1. Other methods of communicating and shipping material. This includes the use of private carriers.
 - E4.3.2.1.2. Material that cannot be mailed.
 - E4.3.2.1.3. Classification of mail.
 - E4.3.2.1.4. Special postal services and discounts.
 - E4.3.2.1.5. International mail requirements.
 - E4.3.2.1.6. Postage and fees required.
 - E4.3.2.1.7. Penalties for private use of official mail.
 - E4.3.2.1.8. Protection of mail.
 - E4.3.2.1.9. Performing mail surveys.
 - E4.3.2.1.10. Addressing mail.
 - E4.3.2.1.11. Cost-saving methods.
 - E4.3.2.1.12. Handling of suspicious mail.
- E4.3.2.2. Training objectives shall be continuously reinforced by routine distribution of current postal information.

E4.3.3. OMP Supervision Requirements

E4.3.3.1. All OMMs shall:

- E4.3.3.1.1. Be sure mail users know when and how to contact their OMM.
- E4.3.3.1.2. Supervise mailing practices.
- E4.3.3.1.3. Report misuse of official mail to the commanders of alleged violators.
- E4.3.3.1.4. Establish controls on postal expenditures to create a cost-effective mail management program.

E4.3.3.2. <u>Installation OMMs</u> shall:

E4.3.3.2.1. Keep the commander informed on the effectiveness of the OMP and problem areas.

- E4.3.3.2.2. Supervise the Installation's OMP.
- E4.3.3.2.3. Annually contact, offer assistance, guidance, training, and discuss mailing requirements with activities within their jurisdiction that produce forms, publications and periodicals, or are involved with contingency or similar planning. A record of these discussions should be kept to make future inspections easier.
- E4.3.3.2.4. Inspect incoming mail at least once a week and report deficiencies to the mailing activity OMM.
- E4.3.3.2.5. Inspect outgoing mail at least once a week at the final preparation point to:
- E4.3.3.2.5.1. Determine where additional training is needed and which policies and procedures need additional emphasis.
- E4.3.3.2.5.2. Make sure the mail is prepared properly. Items containing errors or deficiencies in preparation shall be returned for correction.
 - E4.3.3.2.5.3. Detect unauthorized use of postage.
- E4.3.3.2.5.4. Make sure consolidated mailings are properly prepared and contain only items the addressee can deliver.
- E4.3.3.2.6. Establish local procedures for safeguarding spoiled meter postage, to make sure appropriate refunds are obtained, and to properly account for the refunds.
- E4.3.3.2.7. Analyze the use of postage to initiate procedures for more cost-effective usage.
- E4.3.3.2.8. Maintain liaison with appropriate supply and procurement activities so that only postal-related items such as envelopes, cards, and labels that meet the requirements of this enclosure and the USPS are ordered and stocked.
- E4.3.3.2.9. Establish proper control and auditing measures in overseas locations if host country postage is procured and used.
- E4.3.3.2.10. Order, verify shipments, safeguard, and issue postage stamps when use is authorized. For more information see Chapter 2 of Reference (d).
- E4.3.3.2.11. Know their USPS Account Representative and other appropriate USPS officials.

- E4.3.3.2.12. Whenever possible, belong to and attend meetings of the local USPS-sponsored Postal Customer Council. Encourage the Postmaster to start a Postal Customer Council if one does not exist in the area.
- E4.3.3.2.13. Identify all recurring or one-time large volume mailings sent from the activity. Help offices select the most cost-efficient mail class and postal service that will best meet user needs. Assist personnel to develop mail products (before printing), and make sure they comply with USPS regulations and DoD official mail policy.
- E4.3.3.2.14. Review all mail products (including self-mailers, forms, and reply items), to make sure they meet DoD and USPS requirements.
- E4.3.3.2.15. Act as the single point of contact with serving USPS or Military Post Office facility.
- E4.3.3.2.16. At a minimum, provide policy and procedure briefings to official mail center personnel and large volume mailers using the requirements of this enclosure. If assigned a postage meter or USPS manifest mailing account, provide training on its proper use, control, and required reports.

E4.3.4. OMP Inspections

- E4.3.4.1. Service Components and Agency OMMs will ensure written notification is provided to the DoD OMM that corrective actions have been taken on installations receiving an unsatisfactory rating during a Military Postal Service Agency Program Management Inspection. Interim reports will be provided until all corrective actions have been taken. The DoD OMM may perform a follow-up inspection on those installations to ensure all corrective actions have been accomplished.
- E4.3.4.2. Component headquarters, major commands (MACOMs), and intermediate commands shall conduct internal headquarters OMM inspections at least once a year. Component headquarters, MACOMs, and intermediate commands shall ensure scheduled inspections of subordinate installations and activities include the DoD OMP. These scheduled inspections may be part of the IG DoD inspections.
- E4.3.4.3. Installation or equivalent OMMs shall inspect all of the installation's staff activities, subordinate activities and tenant activities on the installation annually on a calendar year basis. These inspection reports shall be filed and made available for review during MACOM and IG DoD inspections and staff assistance visits.
- E4.3.4.4. DD Form 2495 (Official Mail Manager's Inspection Checklist) may be used for inspections. Local reproduction of this form is authorized. (See Enclosure 5.)

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- E4.3.5. OMP Surveys and Tests. Surveys and tests may be required periodically to determine the transit time and the volume of internal mail and official mail, by class and special postal service, being entered into the USPS. When surveys are directed, the originator provides instructions. Publishing the results of these surveys builds customer confidence in the internal mail delivery system, helps control requests for overnight service, and makes it easier to make a case for using lower cost alternatives. These surveys and tests can also alert managers to possible problems with addressing, messenger routing, pick up, print readability, and other issues.
- E4.3.6. OMP Information Requirements. DoD Components using prepaid postage shall report such purchases. Report Control Symbol (RCS) DD-AT&L(SA)1833, Prepaid Postage Report, has been assigned to this information requirement according to Reference (g). Each Component's summary report shall be received by the DoD Official Mail Manager, Military Postal Service Agency, 2461 Eisenhower Avenue, STE 812, Alexandria, VA 22331-0006 no later than 30 November and 31 May of each year and shall cover purchases for the preceding two fiscal quarters. Purchases shall be reported using the following 13 mail codes. Overseas activities using host country postage shall include such purchases under the appropriate mail code. All mail codes shall be reported in numerical sequence semi-annually (Show a zero where applicable). (NOTE: Deposits to trust accounts (TA) or similar accounts are NOT purchases; the purchases take place as USPS deducts funds from these accounts for services rendered.) Each Component shall verify the existence of mail security plans within their agency. This verification shall indicate that these plans have been prepared in accordance with DoD, practiced quarterly, reviewed annually, and coordinated with local emergency responders.
- E4.3.6.1. <u>Mail Code 1001 Address Correction</u>. Charges for address correction must be paid either by cash or deduction from a Postage Due Trust Account or (where available) a Centralized Account Processing System (CAPS) account. Report under Mail Code 1001 only if payment is made by cash or by an identifiable transaction in a CAPS account.
- E4.3.6.2. <u>Mail Code 1002 Business Reply Mail</u> (BRM). Charges for BRM may be paid by cash, deduction from a postage due account, or a local TA or a CAPS account. Do not report under Code 1002 payments made by deduction from a postage due account.
- E4.3.6.3. <u>Mail Code 1003 Express Mail</u>. Postage for Express Mail may be paid by cash, postage stamps, postage meter imprint, credit card, or Express Mail Corporate Account or (where available) a CAPS account. Report under this mail code only postage paid by cash or by deduction from an Express Mail Corporate Account. Do not include postage paid by postage meter imprint or postage stamps.
- E4.3.6.4. <u>Mail Code 1004 Return Service</u>. This service must be paid for by deductions from a TA or (where available) a CAPS account.

- E4.3.6.5. <u>Mail Code 1005 Meter Settings</u>. Payment for postage meter settings (purchases) may be made via cash, check, or deduction from a TA. In all cases, report the purchases under Code 1005. Amounts set on meters resulting from refunds for spoiled meter postage are not purchases. Do not report them under this mail code.
- E4.3.6.6. <u>Mail Code 1006 Contractor Reimbursement</u>. Some contracts may require the contractor (including the Defense Automated Printing Service) to pay postage on items shipped and the DoD activity to reimburse the contractor. Such postage is usually a separate item on an invoice. Use this code to report such reimbursements. NOTE: The Document Automation and Production Service shall report the postage they use for internal purposes, but not that billed to customers.
- E4.3.6.7. <u>Mail Code 1007 Permit Fees</u>. Permit fees must be paid by cash, check, or deduction from a CAPS account.
- E4.3.6.8. <u>Mail Code 1008 Permit Mailings</u>. Postage on permit mailings (other than BRM, merchandise return service, and periodicals requester publication rate) can be paid via cash, check, or deduction from a local TA or a CAPS account. In either case, report the purchases under Code 1008.
- E4.3.6.9. <u>Mail Code 1009 Postage Due</u>. Postage Due (short paid mail) and postage on Postage Due Penalty Mail can be paid via cash, check, or deduction from a TA. When a TA is established, charges for BRM and address correction can also be deducted from it. If they are, they should be reported under this code and not the codes for BRM and address correction. Postage Due Penalty Mail can also be paid for with postage stamps or postage meter imprints; when that is done the postage is not reported under this code.
- E4.3.6.10. <u>Mail Code 1010 Postage Stamps</u>. Purchases of postage stamps must be paid by cash, check, or at some locations by credit card. NOTE: Do not include stationery items such as stamped cards and stamped envelopes. They are reported under Code 1011.
- E4.3.6.11. <u>Mail Code 1011 Postage Stamp Env/Cards</u>. These items must be purchased with cash, check, or credit card.
- E4.3.6.12. <u>Mail Code 1012 Publications Requester Rate</u>. Payment for these mailings must be paid for by deduction from a local TA or a CAPS account.
- E4.3.6.13. <u>Mail Code 1013 Post Office Box Rental</u>. Report all post office box rentals paid for with appropriated funds regardless of why the box is rented.
- E4.3.6.14. <u>Mail Code 1014 PC-Based Postage</u>. Use this code to report purchases of postage downloaded from a USPS licensed vendor site on the Internet. A printer connected to a computer or a network printer prints the postage on the mail piece or a label. Credit cards must be used to pay for this postage.

- E4.3.6.15. <u>Mail Code 1015 ePost Charges</u>. The USPS is developing a number of different electronic mail services under their ePost program. Use this code to report purchases of these services.
- E4.3.6.16. <u>Mail Code 1016 Small Carrier Charges</u>. Use this code to report First-Class and non-First Class mail dispatched from mail centers with small carriers (FedEx, UPS, etc.) When more than one carrier is utilized, identify each one individually.
- E4.3.6.17. <u>Mail Code 1999 Total</u>. This code is used to report the total of the purchases covered by the report.

E5. ENCLOSURE 5

OMM'S INSPECTION CHECKLIST

OFFICIAL MAIL MANAGE For use of this form, see DoDI 4525.8-M. The					A. DATE (Y		,	•
TO (Inspected Activity) C. Ti	THRU (Service Component/MACOM) D. FROM (Inspecting							
Mark an "X" in "YES" or ' References appl	"NO" coli ly to DoD	umn f	or ea	JCTIONS ach item. If item is not app n 4525.8 and DoD Manua	olicable, mark "NA" . I 4525.8-M.			
	SECT	ION	I - AE	MINISTRATION				
ITEM	YES	NO	NA		ITEM	YES	NO	N
*1. Is a current copy of DoDI 4525.8 and DoD 4525.8-N available as required by DoDI 4525.8, E2.1.9.?	1			*8. Are OMM inspection by DoDI 4525.8, E-	ons being conducted as required 4.3.4.?			
 Does the installation or equivalent activity OMM have a current copy of all publications required by DoDI 4525.8, E2.? 	е			Have customers be required by DoD 48	een provided the information 525.8-M, C2.3.5.?			
 Does each postage meter location have a current copy of all publications required by DoDI 4525.8, E2. 	.?			*10. Does the mail cent required by DoD 4	er have a Five-Year Plan as 525.8-M, C2.2.1.?			
Are all OMMs required by DoDI 4525.8, E4.3.1.1. appointed in writing?				11. Is the mail center's as required by Dol	Five-Year Plan updated annually 0 4525.8-M, C2.2.1.?			
Are OMM appointments distributed and filed as required by DoDI 4525.8, E4.3.1.1.?					er have a Business Recovery y DoD 4525.8-M, C2.2.2.?			
6. Does the OMM's OMP training program meet the requirements of DoDI 4525.8, E4.3.2.?					ingency, exercise, and similar uirements of DoD 4525.8-M,			
7. Are the OMMs carrying out the OMP supervisory requirements of DoDI 4525.8, E4.3.3.?				failures, repair wor	ogs used to document equipment k completed, and other uired by DoD 4525.8-M,			
SECTION	I II - MAI	LAC	CEP.	TANCE AND PREPARAT	ION			_
15. Is official mail monitored per DoDI 4525.8, E4.3.3.2.4. and E4.3.3.2.5.?					elopes being used to the ossible per DoD 4525.8-M,			
16. Is unauthorized use of official mail reported per DoDI 4525.8, E4.3.3.1.3.?				22. Is selection of spec 4525.8-M, C1.8.?	cial mail services per DoD			
17. Is official matter being transported at lowest cost to the Department of Defense per DoD 4525.8-M, C1.6.?)			23. Are the provisions followed for Expres	of DoD 4525.8-M, C1.10. being ss Mail?			
18. Is mail being marked with the correct class of mail per DoD 4525.8-M, C1.9.?				24. Are business reply DoD 4525.8-M, C1	items prepared and used per .11.3.?			
19. Is maximum use made of consolidated mailings per DoD 4525.8-M, C2.10.?					e return service items prepared 4525.8-M, C1.11.3.?			
20. Are consolidated mailings prepared per DoD 4525.8-M, C2.10.3.?								
S	ECTION	III -A	DDR	ESS MANAGEMENT				
r26. Are street addresses assigned and used per DoD 4525.8-M, C3.3.2.2.?					ced by the front entrance of the in be seen from the street per 3.3.2.3.1.?			
27. Are Post Office Box addresses used only as indicated in DoD 2425.8-M, C3.3.3.?				29. Is outgoing mail pr 4525.8-M, C3.6.2.7	operly addressed per DoD ?			

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FormFlow/Adobe Professional 7.0

SECTI				AGE AND EQUIPMENT	
ITEM	YES	NO	NA	ITEM YES NO NA	
30. Do permit imprint formats and contents comply with DoD 4525.8-M, C1.16.1.1.?				34. Is the record of postage used being analyzed per DoD 4525.8-M, C2.11.7.2.?	
31. Are all CAPS accounts and other trust accounts reconciled monthly? (DoD 4525.8-M, C2.7.5.)				35. Are postage stamp inventories limited to amounts authorized by DoD 4525.8-M, C2.12.?	
32. Are refunds for spoiled postage submitted per DoD 4525.8-M, C2.11.5.1.?				Are postage meters reset quarterly for the estimated amount of postage used during the quarter per DoD 4525.8-M, C2.11.3.2.?	
33. Are procedures established for safeguarding spoiled postage per DoD 4525.8-M, C2.11.5.3.?				37. Do all metering locations keep daily records of postage meter register readings per DoD 4525.8-M, C2.11.4.?	
	SE	СТІС	N V	- SECURITY	
*38. Does the mail center have a security plan as required by DoD 4525.8-M, C2.2.4.?				Are employees prohibited from receiving and sending personal mail through the official mail center per DoD 4525.8-M, C2.17.1.?	
Has the mail center's security plan been coordinated with local security officials as required by DoD 4525.8-M, C2.2.4.?				44. Are postage meters secured per DoD 4525.8-M, C2.11.8.1.1.?	
40. Is mail center access limited to mail center employees per DoD 4525.8-M, C2.8.3.?				*45. Are postage meter keys/combinations secured per DoD 4525.8-M, C2.11.8.2.2.2.?	
*41. Do all mail center employees have a Secret or Interim Secret clearance or are they eligible for a Secret clearance based on having a favorable investigation/check on file as required by DoD 4525.8-M, C2.4.1.6.?				46. Are postage stamps secured per DoD 4525.8-M, C2.12.3.?	
*42. Are mail center employees suspected of stealing mail removed from the mail handling duties until the matter has been investigated per DoD 4525.8-M, C2.8.10.?				47. Is postage placed on the upper right-hand corner of address labels to deter theft per DoD 4525.8-M, C2.8.8.?	
	SECT	ION \	/I - A	ACCOUNTABLE	
48. Are all items signed for treated as an accountable item per DoD 4525.8-M, C2.3.6.?				*50. Are receipts obtained for accountable items signed for from the originator or carrier per DoD 4525.8-M, C2.3.6.?	
49. Are accountable items kept separate from other items per DoD 4525.8-M, C2.8.4.?					
51. RATING (X one)					
SATISFACTORY UNSATISFAC	CTOR	Y			
"NOTE: An unsatisfactory rating is mandatory if any one of of the items are marked "NO." 52. COMMENTS	items	1, 8,	10,	12, 26, 38, 41, 42, 45 or 50 is marked "NO," or if more than 10 percent	
S. SOMMENTS					
53. INSPECTOR					
a. NAME (Last, First, Middle Initial)	b. GRADE OR TITLE c. TELEPHONE (Include Area Code,				
d. ORGANIZATION	e. SIGNATURE				

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